

HANDBOOK

EUROSKILLS SPA-FRANCORCHAMPS 2012

4-5-6
OCTOBER

www.euroskills2012.be



euroskills
Spa-Francorchamps 2012

THE FUTURE'S
IN YOUR HANDS

L'AVENIR, C'EST DEUX MAINS
 FREMTIDEN LIGGER I DINE HENDER
 THE FUTURE'S IN YOUR HANDS
 ATEITIS TAVO RANKOSE
 PRIHODNOST JE V TVOJIH ROKAH
 IL-FUTUR F'IDEJK
 IL FUTURO È NELLE TUE MANI
 D'ZUKUNFT LÄIT AN ÄREN HÄNN
 TENS O FUTURO NAS MÃOS
 TULEVIK ON SINU KÄTES
 DIE ZUKUNFT LIEGT IN EUREN HÄNDEN
 NÄKOTNE IR JŪSU ROKĀS
 FRAMTIDEN I DINA HÄNDER
 DE TOEKOMST LIGT IN UW HANDEN
 EL FUTURO ESTÁ EN TUS MANOS
 BUDÚCNOST JE U TVOJIM RUKAMA
 KEZEDBEN A JÖVŐ!
 D'ZUEKONFT LIEHD I ÜCHNE HÄND
 TO MEΛΛON EINAI ΣΤΑ ΧΕΙΑ ΣΑΣ
 KÄSISSÄSI TULEVAISUUS
 BUDÚCNOST' JE VO VAŠICH RUKÁCH

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Welcome

The Steering Committee

Since skillsbelgium first introduced the idea of organising EuroSkills in Belgium at the end of 2008, the Walloon government, the French Community Commission of the Brussels-Capital Region, the Wallonia-Brussels Federation, the German-speaking Community and the Province of Liège have provided the project with moral, technical and financial support.

On 6 June 2009, the WorldSkills Europe general assembly agreed, in principle, to organise EuroSkills 2012 on the Spa-Francorchamps circuit. This date marked the beginning of a major project, which is certain to be both enriching and inspiring. It has taken a great deal of courage to overcome all the obstacles affecting the project, which were due mainly to the economic crisis.

Bearing in mind that “The Future’s in Your Hands”, this 3rd EuroSkills event meets the WorldSkills objectives by demonstrating the importance of skills for the socio-economic development of countries, as well as the professional and personal development of people working in these sectors, in which they are put into practice.

The competitions highlight the universal nature of the competing professions. They make people feel proud to work in these fields and promote a great feeling of respect for other people’s skills. They also promote a sense of solidarity. For the 417 competitors from 23 countries, it is a great personal experience. They will come out of this feeling empowered. But they also have responsibilities because they are representatives of all other young people following the same career path.

The opportunity to share experiences and expertise with our European neighbours undeniably represents a real added value. Of course, these contributions are at the heart of the competitions, but are equally present whenever Experts, Workshop Supervisors and sponsors meet with partners from schools, training and industry. Without these partners, nothing would be possible.

In order to communicate this enthusiasm to thousands of young visitors, as well as their parents and teachers, special emphasis has been placed on providing hands-on experience of a wide range of technical and scientific professions at CurioCity, which covers almost 5,000 m² and provides a venue for almost 100 activities.

The many stands, conferences and events in the EuroSkills Village are a place where all the stakeholders can get together and share ideas.

Finally, before inviting all the participants to experience "The World's Most Beautiful Race Circuit", in the heart of one of Wallonia's most scenic regions, we will take a moment to thank the hundreds of volunteers who worked behind the scenes to make this 3rd edition such a great success.

We wish everyone an excellent time at EuroSkills, in harmony with our shared values of integrity, transparency and equity.

Jos de Goey, President WorldSkills Europe

The third edition of EuroSkills will take place in the beautiful area of Spa. After the previous editions held in 2008 in Rotterdam and in 2010 in Lisbon, this year's event will be held at the renowned circuit of Francorchamps. It is a place well-known for high quality skills presented by drivers in the various car categories. This time it is a different world in which work skills are put on pole position. We do not always realize that public events like the Formula 1 depend a lot on work skills to be successful. What if the car mechanic is not skilled enough or the road builder did not do a good job with the circuit? It would be a disaster if the level of professionalism were lacking or even wouldn't be there... The same counts for work skills in everyday life situations.

The EuroSkills Competition therefore highlights the importance of vocational skills. Not only here in Belgium where different stakeholders from education, social partners, industry and government support the event, but also in all other European countries involved. More than 417 competitors from 23 European countries will act as role models for visitors. They will inspire young people from schools who are thinking about their future. Our message to them is clear, 'the future is in your own hands'. Watching the competitors in 44 trades, talking to the hundreds of skills experts, trying out different trades in the CurioCity, will give them more insight into what skills are all about and will help them identify what kind of skilled future may lie ahead of them.

I wish all of the expected 40.000 visitors a successful visit to EuroSkills 2012 in which everyone can be a winner.

WorldSkills Europe



Our mission

WorldSkills Europe is an association which promotes excellence in the field of skills and competence development.

It focuses on organizing and developing skills competitions which act as a tool for further development of skills structures in Europe.

We raise awareness for the importance of professional excellence and high quality vocational education and training for Europe.

Our means

The most important mean is the biennial EuroSkills event, consisting of competitions, Try-a-Trade (CurioCity), demonstrations and conferences.

During the EuroSkills event our members, international industry partners, governmental agencies and educational institutions come together to promote vocational education and training excellence in Europe.

Together, we encourage world class standards of skills and competences in Europe. This partnership between students, governmental and private institutions and civil society organisations is unique within Europe. For this WorldSkills Europe works closely together with WorldSkills International.

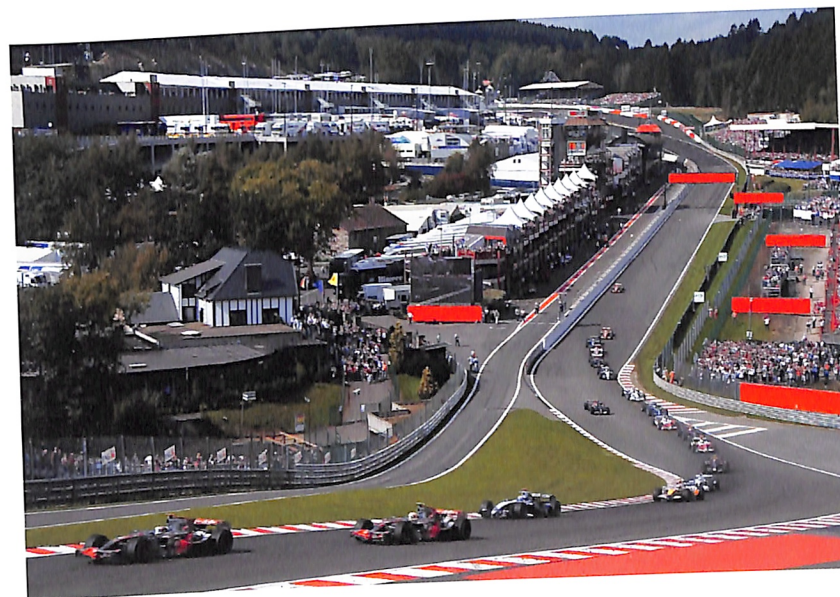
Competition

Participating countries

Country	National Skills Organisation	Competitors	Experts
Austria	Austrian Federal Economic Chamber WKO	37	27
Belgium	skillsbelgium	36	29
Croatia	ASOO	2	2
Cyprus	Cyprus Productivity Centre	16	15
Estonia	Foundation INNOVE	19	15
Finland	Skills Finland	40	29
France	WorldSkills France	18	13
Germany	Skills Germany	25	18
Hungary	Hungarian Chamber of Commerce and Industry	20	15
Italy	LVH - APA	1	1
Latvia	State Education Development Agency	15	11
Lithuania	Methodological Centre for Vocational Education and Training	5	4
Luxembourg	Ministère de l'Éducation nationale	11	10
Malta	MCAST (Malta College of Arts, Science and Technology)	6	5
The Netherlands	Skills Netherlands	31	21
Norway	WorldSkills Norway	12	9
Portugal	Instituto do Emprego e Formação Profissional	28	24
Slovakia	State Institute of Vocational Education	12	7
Slovenia	Institute of the Republic of Slovenia for VET	14	9
Spain	Ministerio de Educación y Ciencia	28	20
Sweden	WorldSkills Sweden AB	6	5
Switzerland	SWISS SKILLS	12	11
UK	UK Skills	23	16
		417	316

The Competition – Quick facts

- 4-5-6 October-Competition, Spa-Francorchamps circuit
- October 3rd – Opening Ceremony
- October 7th – Closing Ceremony
- 23 European countries
- 417 Competitors
- 316 Experts
- 500 Volunteers
- 39 Team Leaders
- 40 000 expected visitors



The Skills

Creative Arts & Fashion

	Competition format	No. of competitors registered by skill	No. of countries registered by skill
Florist	OTC	16	8
Visual Merchandiser	OTC	12	6
Hairdresser	IC	11	11
Fashion Design & Product Development	OTC	6	3
Stonemason	IC	6	6

Information & Communication Technology

Enterprise ICT Specialists	OTC	27	9
Web Designer	MTC	6	6
Graphic Designer	MTC	6	6
Print Technician	MTC	6	6

Transportation & Logistics

Truck Driver	IC	4	4
Light Vehicle Technician	IC	10	10
Motorcycle Technician	IC	4	4
Agricultural Machine Technician	IC	5	5

Social, Personal & Hospitality Services

Caring	OTC	8	4
Farrier	IC	4	4
Maintenance Cleaning Specialist	MTC	5	5
Surface Cleaning Specialist	MTC	5	5
Cook	MTC	15	15
Waiter	MTC	15	15
Hotel Receptionist	IC	5	5
Entrepreneur	OTC	9	3

Manufacturing & Engineering Technology

CNC Machining Technician	MTC	7	7
CAD Designer	MTC	7	7
Industrial Control Technician	IC	8	8
Welder	IC	14	14
Mobile Robot Technician	OTC	12	6
Mechatronics Technician	OTC	28	14
Electronics Technician	OTC	14	7

Construction & Building

Landscape Garden Designer	MTC	5	5
Landscape Gardener	MTC	10	5
Plumber	MTC	9	9
Electrician	MTC	9	9
Refrigeration Technician	MTC	9	9
Building Carpenter	OTC	12	6
Plasterer / Dry Wall System Installer	OTC	16	8
Painter	IC	9	9
Road Builder	OTC	8	4
Joiner	MTC	9	9
Cabinetmaker	MTC	9	9
Wood Machining Technician	MTC	9	9
Bricklayer	IC	8	8
Wall & Floor Tiler	IC	9	9
Roofer	IC	6	6
Floor Layer	IC	5	5

IC- Individual competition, MTC-Multitrade competition, OTC-One Trade Competition

Event planning

See page 19 for glossary and room legend

As part of the Quality Management Manual for Competitions, the following terminology/nomenclature will be used to specify the preparation, competition and post-competition days of the overall event from a WorldSkills Europe Member's perspective. "C-5" = "Competition minus 5". This provides consistency across all documentation from year to year plus from internal (i.e. WSE Members) to external (i.e. stakeholders and public).

Preparation	1	C-5	SAT	29.09.12		
	2	C-4	SUN	30.09.12	Arrival TD	
	3	C-3	MON	01.10.12	Arrival CE, DCE & E	
	4	C-2	TUE	02.10.12	Arrival OD, C, TL & O	
	5	C-1	WED	03.10.12	Opening Ceremony	*
Competition	6	C 1	THU	04.10.12	Day 1	* **
	7	C 2	FRI	05.10.12	Day 2	* **
	8	C 3	SAT	06.10.12	Day 3	* **
Post-Competition	9	C+1	SUN	07.10.12	Closing Ceremony	*
	10	C+2	MON	08.10.12	Departures	
	11	C+3	TUE	09.10.12	Departures	

* EuroSkills Competition (Competition event as published to Members/stakeholders)
 ** EuroSkills Competition (Competition event as published to the public)

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00
C-5	Build up event														
						LUNCH									
						location: Eau Rouge									

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00
C-4	Build up event														
	Arrival – TD (Technical Delegates)														
						LUNCH									
						loc: Eau Rouge									
						SA training CIS				SA training CIS					
						loc: Press Room					loc: Press Room				

No access to Competition Halls. Accredited access only to WorldSkills Europe Offices.

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00
C-3	Build up event														
	Arrival – CE, DCE & E (Chief Experts, Deputy Chief Experts & Experts)														
		Org mtg loc: 115 Mtg Rm		WSE CS mtg loc: 115 Mtg Rm							SMT Plenary loc: 132 Conf. Room		SMT at compe- tion site		
						CDC & JP mtg loc: 115		CDC & JP venue tour							
								LUNCH							
						loc: Eau Rouge									
						SA training CIS				SA training CIS					
						loc: Press Room					loc: Press Room				

No access to Competition Halls. Accredited access only to WorldSkills Europe Offices and WSE meeting rooms.

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00
C-2	Build up event & Tool box distribution														
	Arrival – OD, C, TL & O (Official Delegates, Competitors, Team Leaders & Observers)														
	Org mtg loc: 115 Mtg Rm	WSE CS mtg loc: 115 Mtg Rm						JP mtg loc: 115							
			Board of Directors mtg loc: 113						BoD venue tour						
						LUNCH loc: Eau Rouge									
	Competition preparation by E & SMT submit SMP to CDC until 12 am														
Welcome Party, C & TL reception, loc: Sunparks (until 21.00) ES 2012 Welcome Party for OD, TD, E, Suppliers/Sponsors and WSE Delegates, loc: Eau Rouge															

* New Experts = all experts from new Members & new Experts from existing Members.
New Experts must attend the 'New Expert training'.
No access to Competition Halls. Accredited access only to some offices and WSI meeting rooms.

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00	
C-1	Competitors Familiarisation & preparation of workstations, Health & Safety instructions and check, Fairness & Transparency check															
	Org mtg loc: 115 Mtg Rm	WSE CS mtg loc: 115 Mtg Rm					JP mtg loc: 115					VIP Cocktail, loc: Pepinster	Opening Ceremony & Dinner 19.00-20.00 Registration & Welcome 20.00-21.30 Ceremony loc: Pepinster			
				TL mtg loc: 115	TL venue tour		TL rehearsal OC loc: Pepinster									
						LUNCH loc: Eau Rouge										
	Competition preparation by E															
						CIS training for PA						Transport C,TL,E to Sunparks and Venue Opening Ceremony				

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	21.00
C +1	Dismantling														
	Org & WSE CS mtg loc: 115 Mtg Rm			CDC mtg loc: 115	BoD mtg loc: 113										
					TD, OD, O Excursion Stavelot Abbey (Departures from: TD=Venue, OD/O=Hotels)										
				C,TL,E, CE, DCE Excursion to Liege (Departures C+TL at 10.00 from Hotel/Sunparks; E, CE, DCE will be picked up at venue at 11.00)											
	Developing TO ES2014 & CE/DCE Elections SMT's 2014 loc: Photog. Room				LUNCHBAGS										
Closing & Awarding Ceremony, 18.00 Welcome, 19.00-22.30 Ceremony, 22.30-01.00 Farewell party (only for participants with package). loc: Pepinster															

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	22.00
C +2	Dismantling														
	Departure – All														

	07.00	08.00	09.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00	22.00
C +3	Dismantling														
	Departure – All														

Notes

Media Centre open daily – refer to Handbook for details.

Glossary

C	Competitor
CC	Competitor communication with Expert
CD	Corps Diplomatique (Diplomatic personnel)
CDC	Competition Development Committee
CE	Chief Expert
CIS	Competition Information System
DCE	Deputy Chief Expert
E	Expert
JP	Jury President
O	Observer
OD	Official Delegate
QAMS	Quality Assurance Management System
SMP	Skill Management Plan
SMT	Skill Management Team
TD	Technical Delegate
TL	Team Leader
VIP	Very Important Person
WSS	Workshop Supervisor

Legend of room allocation

CS	Competition site
WO	WorldSkills Europe Offices
WSE CS	WSE Competition Secretariat
WSE SG	Secretary General
WSE TM	WSE Technical Manager
WSE BoD	WSE Board of Directors
PM	Project manager ES2012
CM	Competition Manager
HM	Hospitality Manager
TBA	To Be Advised

Time allocation

Lunch time 11.30-14.00 daily
or as shown

Competition venue – useful information

Security

Every reasonable precaution is taken in terms of safety and security. However, in all major destinations and public areas, people should take special care of their personal belongings. The responsibilities of EuroSkills 2012 are limited. The organizers are not responsible for any loss, damage or theft of personal property or equipment during the event. Each party is responsible to ensure the security of their own materials. Security guards will be posted at the different public entrances. There will also be a night security service. Security service manager: Nicolas Wers: +32 (0) 494 21 05 23.

Evacuation in the event of emergency

No equipment must be left in the exit areas, stairways and landings. Under all circumstances, the evacuation doors must open in the direction of the escape route. It will be prohibited to use lifts in the event of a fire.

Lockers

Lockers will be available for delegations and the press (for further information, see chapter on the press). Each competition will be provided with the necessary number of lockers for Competitors and Experts.

Cleaning

General cleaning of competition sites, reception areas, conference rooms and organisation offices will be arranged on a daily basis during the competition. However, each workshop area must be restored to its original state at the end of each day by the Competitors, Volunteers and WSS. All participants and organisation members must respect the regulations for sorting waste.

Cash machines

Not available at the Francorchamps site. The nearest cash machine is located in Stavelot and Francorchamps (main road, Axa Banque). There are also cash machines in Spa, Verviers and Malmedy.

Information centres

One information centre will be available at the welcome desk and another in the Euroskills Village.

First Aid

The emergency station is located at the site manager's office (conciergerie) in the yellow paddock (see map). A first aid kit will be available at each competition site.

In the event of an emergency: Dial 112

Police	Fire /Ambulance	On-duty pharmacy	Poison Centre
112 or 100	112 or 100	Malmedy Clinique Reine Astrid	112 or 100
+32 (0)78 15 1800	+32 (0)80 880 242	0900 10 500	

Nearby hospitals

CH Peltzer-La Tourelle – T. +32 (0) 87 21 21 11, Rue du Parc 29, 4800 Verviers

Centre Hospitalier Régional (CHR) de la Citadelle

T. +32 (0) 4 225 61 11, Boulevard du 12^e de Ligne 1, 4000 Liège

Centre Hospitalier Universitaire (CHU) de Liège Hôpital du Sart Tilman

T. +32 (0) 4 366 71 11

Domaine Universitaire du Sart Tilman - Building B35, 4000 Liège

Clinique Reine Astrid - T. +32 (0) 80 79 31 11, Rue Devant les Religieuses 2, 4960 Malmedy

Package information

Arrival and departure

Transfers

EuroSkills 2012 will organize bus transfers from designated arrival points to the official EuroSkills 2012 hotels. These transfers will also be provided to take all delegations back to designated departure points after the competition. Please note that the transfers provided are group transfers and not personalized pick-ups.

Bus transfers will be organized for delegations from/to the following Belgian points to/from the official EuroSkills 2012 hotels:

- **Brussels South Charleroi Airport** (www.charleroi-airport.com)
- **Brussels Airport** (www.brusselsairport.be)
- **Liège TGV Station** (www.b-europe.com)

Airport/Arrival Assistance

In order to assist participants with transfers to the hotels, the above locations will be staffed with representatives from the EuroSkills 2012 Organizing Committee to welcome delegations according to the participants' arrival times.

The arrival dates of Observers vary. If you have made arrangements for a pick-up on a date other than those mentioned on the following page, please look for the EuroSkills 2012 representative or driver who will be holding a EuroSkills 2012 sign.

Transfer schedules will be prepared based on travel information provided by the delegations.

The welcome staff will inform the arriving participants about the hotel transfers. Arriving delegations/participants will be organized in groups for pick-ups according to the hotel package booked and according to their time of arrival.

Important: Please note that if you have not arranged a transfer, you will have to make your own arrangements to reach your hotel. (Please see chapter Transport for more information.)

Registration desk

Registration desks and EuroSkills presence at the official hotels

There will be a EuroSkills 2012 information board in the lobby of all official EuroSkills 2012 hotels where delegations can find all the information about the daily transfers and other important information. There will also be information in your delegate bag.

On Monday 8 October there will be representatives from EuroSkills 2012 present at each official EuroSkills 2012 hotel in order to assist with transfers.

Registration desks are located in the main entrance of the Competition Venue.

Opening hours

Monday 1 October	07.30-20.00	Friday 5 October	07.30-20.00
Tuesday 2 October	07.30-20.00	Saturday 6 October	07.30-20.00
Wednesday 3 October	07.30-20.00	Sunday 7 October	07.30-12.00
Thursday 4 October	07.30-20.00		

For urgent matters you can get assistance by calling the EuroSkills 2012 Hospitality Agency Mindstream at: +32 (0) 10 23 58 78 anytime.

Delegate arrival dates and badge pick up

30 September	Arrival of Technical Delegates
1 October	Arrival of Experts
2 October	Arrival of Official Delegates, Competitors, Team Leaders

The arrival dates of Observers vary.

Competitors and Team Leaders should pick up their badges and welcome bags at Sunparks at the EuroSkills Welcome Desk on 2 October and Technical Delegates, Experts, Official Delegates and Observers should pick up their badges and welcome bags at the Registration Desks at the Competition Venue (see opening hours in the previous chapter).

All participants are requested to wear their EuroSkills 2012 badge during the entire stay, day and evening (including at the Competition Venue, hotels and social events) and keep it visible at all times. Access will not be granted to any areas without the appropriate identification.

If you lose your badge, you can get a replacement printed at the Registration Area upon payment of 15 EUR.

Official hotels

Hotel Check-in and check-out

Please note that Team Leaders are responsible for the check in and check out of their Competitors at Sunparks. Check in can be made at the reception desk of each hotel from 15.00 and participants must check out (return the room key and settle any extras charged during the stay) by 11.00 on the day of departure. Any delay in check out will result in a late check-out penalty fee up to a full day's extra charge.

Hotel Rules and Regulations

- All extra expenses and hotel charges (room service, restaurants, laundry, deliveries, hotel bar, room service, internet, parking, minibar, telephone calls, paid movies, etc.) will be charged to each individual participant and must be paid no later than at the time of check out.
- Please note that the hotels are NON-SMOKING properties.
- Team Leaders are responsible for their Competitors' behavior at Sunparks and the various venues.
- Please respect the other hotel guests by keeping noise levels to a minimum (keep talking in the corridors to a minimum, TV and music noise should be low, etc.)
- Any damages or loss reported from the hotels will be directly charged to the offending organization.
- EuroSkills 2012 and their official agents will not be liable for any theft or loss that may occur during the stay at any of the official EuroSkills 2012 hotels.



see www.maps.google.com

Distance to the hotels from the Event Venue

Travel times from	Event Venue to Hotel (km)	Estimated travel time* (min)	Hotel to Pépinster (Venue of Ceremonies) (km)	Estimated travel time* (min)	Address and telephone number
Hotel de la Source	3	10	27	25	Route du Circuit 22, 4970 Francorchamps, Belgium T. +32 (0)87 79 58 00
Hostellerie Le Roannay	3	10	32	27	Route de Spa, 155, 4970 Francorchamps, Belgium T. +32 (0)87 27 53 11
Radisson Blu Palace Hotel	10	15	23,5	25	Place Royale 39, 4900 Spa, Belgium T. +32 (0)87 27 97 00
Sol Cress	12	20	21,5	25	Spaloumont 5, 4900 Spa, Belgium T. +32 (0)87 77 23 53
Radisson Blu Balmoral Hotel	12	20	20	20	Avenue Léopold II, 40, 4900 Spa, Belgium T. +32 (0)87 79 21 41
Hotel Verviers/Van der Valk	23	25	4	10	Rue de la Station 4, 4800 Verviers, Belgium T. +32 (0)87 30 56 56
Sunparks Vielsalm	26	30	54	50	Rue de la Grotte 12, 6690 Vielsalm, Belgium T. +32 (0)80 21 57 76

*These times are driving time estimations only and will increase depending on traffic, the number of bus stops on the hotel's route and bus loading times. Bus schedules and exact timetables will be available in the hotel lobbies. Please respect the strict time schedules and ensure you are on time to board the busses.

Information about the official EuroSkills 2012 hotels

Radisson Blu Palace Hotel



Plus Free Wi-Fi (entire hotel), 24-hour reception, Fitness center (free), Underground private parking (16 €/day), Coffee and tea provisions, mini bar, On-site restaurant and bar, room service

Included Breakfast buffet & healthy breakfast options, daily from 6.30-10.30

Upon request Express laundry, Entrance to Les Thermes de Spa, Express check-out

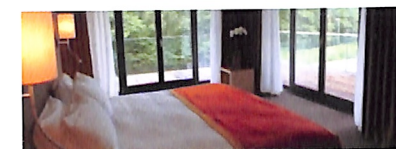
Radisson Blu Balmoral Hotel



Plus 24-hour reception, Balmoral Wellness Center (free access), Indoor swimming pool, Outdoor free parking with camera surveillance, Free Wi-Fi (entire hotel), Express check-out, Coffee and tea provisions, Flat-screen TV, Hair dryer, Individual climate control, Mini bar, safe, trouser press, On-site restaurants and bar

Included Breakfast buffet & healthy breakfast options, daily from 6.30-10.30

Hotel de la Source



Plus Free access to Wellness Center (fitness, sauna, chromatic showers), Free Internet access + Wi-Fi (entire hotel), Parking (free), 24-hour reception, Air-conditioning, Laundry service, Safe, In room coffee & tea, Minibar, room service

Included Breakfast buffet, daily from 7.00-10.30

Sol Cress



Included Breakfast buffet & healthy breakfast options, daily from 6.30-9.30

Plus 24-hour reception, Free Wi-Fi access (in Brasserie, Lobby, Restaurant, Meeting Rooms, rooms in the Clementine Pavilion and certain rooms in Sol Cress 1 and Sol Cress 2), Lobby, Playground, volley ball court, basketball court, tennis court, mini-foot field, badminton field, billiard, board games. Free parking, Luggage service, Five on-site restaurants

Hotel Verviers/Van der Valk



Included Breakfast buffet, daily from 6.30-10.30

Plus 24-hour reception, Free Wi-Fi (entire hotel), Outdoor pool, Free parking, On-site restaurant, ATM, Hotel shops, Flat-screen TV, Hair dryer, room service, Mini bar, Safe, A set of coffee & tea welcome

Upon request Express Check-in/Check-out

Hostellerie Le Roannay



Included Breakfast buffet, from 7.00-9.30

Plus Free Wi-Fi, Hair dryer, Mini bar, Room Service, On-site restaurant, Public parking (free), Private parking (10€ per day), Cable TV, Sauna, outdoor pool, Trouser press

Competitors' campus

Sunparks

Sunparks Ardenne

Rue de la Grotte 12, B-6690 Vielsalm, BELGIUM

Telephone Reception +32 (0)80 21 57 76

Breakfasts and dinners



Competitors, Team Leaders

Served in the Sport Hall

Included Continental Breakfast, from 6.00-7.30

Dinner buffet, from 19.00-20.30 (or later as needed)

Experts

Served in the main building "L'Ardennais" restaurant

Included Breakfast buffet, from 06.00-07.30

Not included Dinner, restaurants open from 19.00 until 22.30
Restaurant buffet L'Ardennais, Paolo's pasta and Pizzas, Café Brasserie La Cabane, Burger Express Lunapark

Check-in

Only Team Leaders proceed to check in at the reception (main building) where the EuroSkills 2012 desk will be located. At the check-in desk they will receive keys to the villas. At the EuroSkills 2012 desk, Team Leaders and Competitors will receive their badges (group pick-up), welcome bags and a map of the park.

Facilities

External terrace, Supermarket: 8.00-12.00 & 14.00-18.30 (Competition badge must be presented when making purchases – open until 21.30 on Competition days), Access to Aquafun (subtropical pools, jacuzzi, indoor and outdoor pools, wave pool) is free of charge and access is allowed between 17.30-21.30, House of Games – open all the time – free entry, Bowling, billiard, air hockey – for a fee - access allowed until 23.00.

ATM

2 at the reception (payments and cash withdrawal), 1 at the shop (for payments), 1 in each restaurant

First aid

At the reception of the main building 24/24

At the swimming pool during opening hours

Police, Firemen / Ambulance /

Centre Antipoison: T. 112 or 100,
T. +32 (0)80 21 59 00

Rubbish

Selective waste sorting for recycling

Toilets

Men, Women & Disabled

in main building, Swimming-pool,

Men, Women & Disabled in Sport hall

Phone

Phone boxes in the park
(prepaid cards available at the shop).

Wireless Internet Access

Free Internet HotSpot (WLAN) in the whole main building.

Experts and Team Leaders: Wi-Fi access in The Castle. There is no internet access in the villas.

Map of Sunparks

See your welcome bag for a map of Sunparks

Parking

There is one parking area near each cluster of villas. In this area, there is one parking place per villa available. There are also ample parking areas around the vicinity at Sunparks in order to accommodate more cars.

Rules, regulations, Important notes

- All participants must wear their badges at all times at the Sunparks.
- Competitors may not purchase or consume alcohol during the event, at Sunparks or any other venue.
- All orders (drinks, food, etc.) must be paid at the time of purchase and not charged to individual villas. Team Leaders are responsible for making sure this procedure is followed.
- Sunparks is a very large vacation park so please keep in mind the walking time between the villas in order to get to the facilities. This is especially important to consider to be sure you are at the entrance each day on time in order to catch your shuttle bus to the Competition or social events.
- Please bring your own bath/shower products.
- We advise you to bring a multi-outlet if you will need multiple plugs for your electronics.
- Team Leaders are responsible for making sure their Competitors are on time each day for all events and transfers.



Transport

Transport during the Competition

Permanent shuttle bus transport will be provided during the competition between the official hotels, the Competition Venue and the social event venues.

The most up-to-date timetables and bus routes will be available on the information board in the lobby official hotels and given to all delegates in their welcome bags.

Please keep in mind the time it will take to walk to your bus (especially at Sunparks) in order to be on time. The distance can be substantial (15 minute walk for example).

On **October 4, 5 and 6** there will be a **free shuttle** running between Verviers Central Station and the Competition Venue.

Transport Desk in the Registration Area at the Event Venue

For any information or assistance regarding transfers and transport please visit the Transport Desk in the Registration Area at the Event Venue.

EuroSkills 2012 Official Busses

The busses will be marked with EuroSkills 2012 signs in the front windows. Shuttle busses will travel to different locations and different routes. The route and bus stops will be displayed in the bus window. Please check this information before boarding.

You will be required to present your badge in order to board the bus.

Alternative ways to reach the Event Venue

In case you miss your bus from the hotels or the Event Venue here is some advice. We recommend that you take a taxi. Train and bus websites are listed below, however it is not easy to reach the Competition Venue by train or bus directly.

1. By Car

See the hotel addresses on chapter Official Hotels so you can enter the coordinates into your GPS or navigation system. The address of the Competition Venue is:

Circuit de Spa-Francorchamps
Route du Circuit, 55
B-4970 Francorchamps, Belgium

GPS coordinates
latitude: 50.4542686
longitude: 5.9523621

Rent a car

Europcar is the preferred partner for car rental EuroSkills 2012. They have offices in:

the airports of Brussels, Charleroi, Liège
at the train stations of Antwerp Central, Bruxelles Midi, Liège Guillemins, Gent.

For requests regarding EuroSkills 2012 and particularly if you need to rent a car from **Verviers, Spa or Francorchamps**, contact the following and be sure to mention your reservation is during EuroSkills 2012:

expatsservices@europcar.com
T. +32 (0) 2 801 04 19 and
T. +32 (0) 2 801 04 20

For reservations not for pick up in Verviers, Spa or Francorchamps you can reserve directly online and will receive a preferred rate.

Promotion code: **50494445**
<http://en.europcar.be>

From Brussels Airport

Hertz – Brussels Airport

T. +32 (0) 2 716 92 30
www.hertz.be

Avis – T. +32 (0) 70 22 30 01
be.reservations@bcn.avis-europe.com
www.avis.be

From Charleroi Airport (Brussels South)

Hertz – Charleroi

T. +32 (0) 71 37 78 98
www.hertz.be

Avis – T. +32 (0) 70 22 30 01
be.reservations@bcn.avis-europe.com
www.avis.be

From Liège-Guillemins Train Station

Europcar

T. +32 (0) 4 222 40 07
www.europcar.com

plus others in Liège:

Hertz – Liège Airport or city center

T. +32 (0) 4 222 42 73
www.hertz.be

Avis – T. +32 (0) 70 22 30 01
be.reservations@bcn.avis-europe.com
www.avis.be

From Verviers

Avis – T. +32 (0) 70 22 30 01
be.reservations@bcn.avis-europe.com
www.avis.be

For more information please see the Transport page on the EuroSkills website
www.euroskills2012.be

2. By Taxi

Spa

Taxi Centraltax Spa

Rue de la Poste, 4900 Spa
T. +32 (0) 87 33 33 33
T. +32 (0) 87 77 01 02
M. +32 (0) 475 66 13 87
Opening Hours:
Monday-Thursday from 06.00-02.15
Friday and Saturday: Open 24 hours a day

SMJM services sprl

Avenue Reine Astrid 115B, 4900 SPA
T. +32 (0) 87 23 23 39
Opening Hours:
Open 24 hours a day,
but must call to make a reservation first

Sortir Sans Soucis

Avenue des Boutons d'Or 13, 4900 Spa
T. +32 (0) 476 76 93 19
Opening Hours: Open 24 hours a day

Vielsalm

Taxi de la Salm

Neuville 80, 6690 Vielsalm
T. +32 (0) 80 21 54 41
M. +32 (0) 496 25 46 78
Opening hours: Open 24 hours a day

Verviers

Centraltax

Rue d'Ensival 12, 4800 Verviers
T. +32 (0) 87 33 33 33
Opening Hours:
Monday-Thursday from 06.00-02.15
Friday and Saturday: Open 24 hours a day

Desaive p.

Rue d'Ensival 1, 4800 Verviers
T. +32 (0) 87 33 66 11
Opening Hours: 08.30-17.00 daily

Liège

Les Taxis blues

T. +32 (0) 4 361 11 61
Opening hours: Open 24 hours a day

For your information,
a taxi to Spa will cost around:

- 210 Euro from Brussels South Charleroi Airport (one-way only)
- 280 Euro from Brussels Airport (one-way only)
- 130 Euro from Liège-Guillemins Train Station (one way only)

(These prices are indicative
and may be subject to change)

3. By train/bus

Please note that it is not easy to reach the Competition Venue via train or bus directly.

For train information and train schedules	www.b-rail.be (BE)
For bus information and bus schedules	www.infotec.be (BE)

If you arrive at Brussels Airport, you can take a train from the airport (station located below the terminal) to Liège-Guillemins Station (by changing train in Leuven) and then catch a taxi. Trains run twice an hour and the journey is maximum 1H20 for a cost of +/- 15 Euro. You can easily book your train ticket via <https://buy.b-rail.be>.

You can also take a train to Verviers Central Station (by changing train in Leuven) and then catch a taxi. On October 4, 5 and 6 there will be a shuttle running between Verviers Central Station and the Competition Venue.

For more information on transport and alternative ways to reach your destination in Spa, please see the Transport tab under Registration on the EuroSkills 2012 website www.euroskills2012.be

Catering

Delegates (with package)

Breakfast – Will be provided at the hotels (see “Hotels” for the relevant times)

Lunch – Competition venue (Eau Rouge)

Lunch will be served in the Eau Rouge restaurant for all delegates with a package and volunteers at 11.30-14.30

Buffet-style meals will also include vegetarian and halal dishes.

Dinner – Not provided (except for Farewell Party)

Competitors and Team Leaders

Breakfast and dinner will be provided at Sunparks.

Competition venue

Snack stands (charges apply) (see competition site map)

Delegates will be able to purchase light meals and drinks from 4 snack stands on the site. The “Welcome Ster” will be open until 21.00 on competition days.

The “Pit Brasserie”

Where: 2nd floor of the Pit Building

Opening times: 8.00-21.00. The buffet will be open from 12.00-14.00 (charges apply).

EuroSkills Lounge

Where: 2nd floor of the Pit building in the EuroSkills Village

Opening times: 10.00-20.30

Type: buffet or single main course option

Access allowed upon presentation of a voucher. The vouchers are available on the EuroSkills 2012/skillsbelgium stand located inside the EuroSkills Village (Pit Building Roof).

Ceremonies & Welcome party

Welcome party (For Competitors and Team Leaders)

Date Tuesday 2 October 2012
Time 19.00-21.00
Venue Sunparks – Vielsalm

EuroSkills 2012 Welcome party (for WSE, OD, TD, E, CE, Sponsors – by invitation only)

Date Tuesday 2 October 2012
Time 19.00-21.00
Venue EuroSkills Village, Spa-Francorchamps racetrack. If you booked a package via Mindstream Agency, a bus transport is provided from the hotels to the venue and back.

Opening ceremony

Date Wednesday 3 October 2012
Time 18.00-19.00 VIP Cocktail
(by invitation only, VIP Room – Hall de Paire, Pepinster)
19.00 Doors open
20.00 Ceremony begins
21.30 Ceremony ends
Venue Hall du Paire, Pepinster
How to access the venue If you booked a package via Mindstream Agency, a bus transport is provided from the hotel to the venue and back. Pick-up time will be posted in the official hotels and information will be provided in the welcome bags. Alternatives for those who have not booked a package: ask the hotel reception to call a taxi or rent a car.

Official Opening (for WSE, TD, OD, VIP)

Date Thursday 4 October
Time 11.00-13.00
Venue EuroSkills Village – Spa Francorchamps racetrack,
Welcome, Official Opening, Guided Tour, Cocktail

Closing ceremony

Date Sunday 7 October 2012
Time 17.30-18.30 VIP Cocktail
(by invitation only, VIP Room – Hall de Paire, Pepinster)
18.00 Doors open
19.00 Ceremony begins
22.30 Ceremony ends
22.30-01.00 Farewell party
(only for those who booked a package via Mindstream)
Venue Hall du Paire, Pepinster
How to access the venue If you booked a package via Mindstream Agency, a bus transport is provided from the hotel to the venue and back. Pick-up time will be posted in the official hotels and information will be provided in the welcome bags. Alternatives for those who have not booked a package: ask the hotel reception to call a taxi or rent a car.

Excursions

Excursion 1 for Observers, Official Delegates, Technical Delegates & Vips

Sunday October 7th 2012,

Pick up at the official hotels (or at the circuit for TDs)*

10.30-15.00/15.30 (including lunchbox)

11.00 – Pick-up of TDs at the Circuit after their meeting Racetrack Museum at Abbey of Stavelot. Return trip to the official hotels by coach*

*please note that exact pick-up and return times will be available at the hotel reception desks

Visit of the Spa-Francorchamps Racetrack Museum (audio guide or free)

The Museum, located in Abbey's magnificent vaulted cellars, retraces the prestigious history of the track. Original visual documents, educational panels and a continually renewed presentation of exceptional vehicles retrace the passion of the Competition, from the pioneers to the present day: Ferrari, March, Chevron, Porsche, Cooper... Formula 1, but also the epic 24-hour motor and motorcycle races, take on a new dimension.

Visit of Exhibition of Guillaume Apollinaire, a French poet, playwright, short story writer, novelist, and art critic. He is famous for his Calligrammes, a collection of poetry in which typography and layout adds to the overall effect.

Museum of the Principality of Stavelot-Malmedy

For over a millennium, from the day it was founded by Saint Remacle to the French Revolution, the Abbey Principality of Stavelot-Malmedy exerted its economic, political, religious and artistic influence upon an extensive territory stretching far beyond the borders of Belgium, from the Loire to the Germanic Empire.

The Museum of the Principality of Stavelot-Malmedy suggests an itinerary which is modern, intelligent and entertaining at one and the same time through the astonishing history of a State of the Old Regime (before 1789). Iconographies and music of a

bygone age, artefacts and works of art are skilfully orchestrated using the most recent multimedia technologies.

15.00-15.30 the tour ends and all arrive back at their official hotels.

Excursion 2 For Competitors, Team Leaders & Experts, Chief Experts, Deputy Chief Experts

Sunday October 7th 2012

Pick up at the official hotels*

10.30-15.00/16.00 (including lunchbox)

Exhibition "Golden Sixties" and City Tour of Liège

→ Entry will be granted upon presentation of your delegate badge only and voucher provided by the organisers.

Return trip to the official hotels by coach*

*please note that exact pick-up and return times will be available at the hotel reception desks

An exhibition based on a fascinating period "The Golden Sixties" inside the Liège TGV Railway Station. On every continent an era of abundance & effervescence opens resulting in an accumulation of dramatic changes and a profound change in human behavior. These are the years of triumph and growth of all revolutions. During the Golden Sixties, there was a real acceleration of change and a breath of revolution was happening in the economy, culture and politics!

All exhibition areas are enriched by magnificent scenery, simulation exercises, audio-visual materials and music that will immerse visitors into the heart of the key events of the sixties.

16.00 the tour ends and all arrive back to their official hotels.

CONFERENCE AND SEMINAR PROGRAMME

MAIN THEME

Is the future in your hands? How can skills offer solutions to the economic and employment challenges facing young people in Europe?

PROGRAMME*

Thursday October 4th

WorldSkills Europe Keynote Conference

Organiser WorldSkills Europe

Time 10.00-12.00

Venue Terrace Room

Languages EN/FR

EuroApprenticeship: Focus on a sectorial approach to make European mobility of apprentices a reality

Organiser European Builders Confederation

Time 14.00-18.00

Venue Terrace room

Languages EN/FR

The reform of technical and professional education in Belgium

Organiser Fédération Wallonie-Bruxelles

Time 16.00-17.00

Venue Conference room

Languages EN/FR

Friday October 5th

Initiatives for attracting and retaining young people in the construction sector

Organiser European Construction Industry Federation

Time 10.00-12.00

Venue Conference room

Languages EN/FR

Competences are no contingency. The implementation of National Qualification Frameworks in different European countries and regions

Organiser Institut für Aus- und Weiterbildung im Mittelstand und in KMU

Time 10.00-12.00 and 13.30-14.30

Workshops

Venue Terrace Room

Languages FR/DE/NL

Friday October 5th

Apprenticeships: An exploration of employer and young people's experiences in the UK and Germany

Organiser City & Guilds Centre for Skills Development

Time 11.30-12.30

Venue Briefing Room

Language EN

Exploring Europass and its role in promoting mobility across Europe

Organiser SBB, member of the Dutch Europass Consortium and the National Europass Center BE fr

Time 14.30-15.30

Venue Briefing Room

Language EN

What kind of good examples for the provision of technical skills can be given in diverse European countries and what can we learn from that?

Organiser Techniektalent

Time 13.30-15.00

Venue Conference room

Languages EN/FR

Microsoft Tech Talk: The Future is Now!

Organiser Microsoft

Time 15.00-16.00

Venue Terrace room

Languages EN/FR

* This programme is subject to change. Please check the latest information during the competition

EuroSkills Village

Date 4-5-6 October
Time 09.00-18.00
Venue Spa-Francorchamps Circuit, 2nd floor of the Pit Building

Open to the general public

The EuroSkills Village:

a place to meet and share ideas with people from all around the world.

The various countries participating in the competition, some Belgian regions, the European Union, EuroSkills Spa-Francorchamps 2012 sponsors and partners, companies working in the competing trades, education and training centres will be waiting for you in their relevant areas. You will also be able to visit two exhibitions:

- A photo exhibition highlighting "Our heritage of skills and professions"
- The metallic and mobile works of a Liege-based welding artist

At the EuroSkills Village, you will also be able to visit the Terrasse Room, one of the event's two conference rooms.

The EuroSkills Lounge is not only a place to eat, but also a place to meet and chat with people.

We look forward to meeting you and lots of other participants!

Curiocity

In addition to the competitions, "Curiocity" enables everyone to gain hands-on experience of vocational skills. Across the entire competition site, no less than 5000 m² will be dedicated to these activities.

About 100 activities will be organised for visitors. They are the fruit of a joint effort involving young students, teachers and the professional sectors. Partners from the world of business also support "Curiocity".

The activities are based on a common theme: "Young people talking to young people!" because "The future's in your hands."

Visitors will be able, for example, to try their hand at welding using simulators, see how professional chefs work, place themselves in the shoes of a construction equipment operator, hairdresser, photographer, bricklayer, truck driver and find out about skills linked to plastics technology. They will also have a chance to learn about the "uniformed skills", such as the army or fire brigade, which are always on the look-out for people with technical experience.

We will assist at the construction of a "real" house, which will enable visitors to meet professionals and experience the busy life of a construction site.

Events will also be organised in order to showcase skills, using trucks specially equipped for this purpose. The Province of Liège "Technitruck", for example, travels the roads throughout the year, from school to school, and stops at Francorchamps during the competition. Visitors will also have the opportunity to enjoy a short ride in the cabin of a HGV and thus experience how drivers see life from their trucks.

As you can see, "Curiocity" aims to be an inspirational place. There are different venues on the site, the largest of which can be found in the 5 marquees located behind the "Formula 1" stands, while the others can be found in the middle of the circuit.

We greatly look forward to welcoming you. This will be a unique opportunity for you to share and help others share your experiences and passion for these skills.

CurioCity Activities

Please find below some examples of activities.

Light Vehicle Technician	How do you balance a wheel?
	How can faults be detected using a computer?
	How do you repair a dent on your car?
	A Belgian prestige car - what you can do when you are an excellent technician!
	This vehicle has travelled 445 km on 1 litre of fuel!
Motorcycle Technician	Providing assistance at rallies
	Everything you need to know about (and do with) your scooter
	The man who built this motorcycle is a world champion!
CNC Machining Technician	Helping out at motorcycle races
	Manufacturing parts with a single turn
Welder	Trace, cut and weld
	Become a welder
	Welding simulator
Mobile Robot Technician	Come and control the moving robots
Mechatronics Technician	Press the controls and the machine does the rest (almost)
	Take over the controls and see how mechatronics work
	See how a mini-factory works
	How mechatronics are used to clean vehicles - come to the car wash!
	Repair a sweet machine
	Build a simple motor
Electronics Technician	How are electronic cards made?

Refrigeration Technician	How does an ice rink work?
	Everything that you need to know about refrigeration
Electrician	Building electrical assemblies
	How does a wind turbine work?
Assembly technician	Set rivets in an aircraft wing
CAD Designer	See how a printer can reproduce objects
Caring	Wash your hands and see the results in the "box of tricks"
	Move a person using an electric lift
	Give food to a person sitting in an armchair
	How does it feel to be an elderly person?
Joiner	Make something out of wood
Wood Machining Technician	Make something out of wood
Cabinet Maker	Build a piece of furniture
Roofer	How does a roofer slate a roof?
Plumber	See how things get heated when a plumber gets to work
Bricklayer	No bricklayers would mean no houses. Meet the tradesmen and find out what they do.
Plasterer/Dry wall system Installer	White walls – the work of the plasterer
Electrician	The electrician's task is to light up your house
Road Builder	Move sand with a mini excavator
Laboratory Technician	How science is used in the agri-food industry
Food Production Operator	Learn about the agri-food industry.
Truck Driver	The HGV driver – a link in the chain
	Everything you wanted to know about truck drivers can be found in a truck
	How does it feel to drive a real truck?
	Step into the shoes of a truck driver using a simulator

Media

Media centre

Press room

The press room will be located next to the IT competitions, on the first floor of the Pit Building. It can only be accessed by accredited journalists. In order to obtain accreditation, it is necessary to register via the relevant section of the www.euroskills2012.be website ("Registration") and provide a copy of your press card, an article or a document, in order to prove that you are a journalist.

The press room will be accessible on 4-5 October (09.00-18.00) and on 6 October (09.00-16.00).

Approximately twenty computers will be available and connected to the Internet. Cables will be provided so that journalists can connect their own laptops. Printers and paper will also be provided.

Lockers will be provided in the press room, so that journalists can store their personal belongings securely. You will be asked for a 20€ deposit for the locker key, which will be refunded as soon as you return the key.

Several times per day, from 3-7 October, official photos will be posted on the EuroSkills 2012 Flickr account. Here journalists will find photos from the competition, CurioCity, conferences, VIPs and pictures that sum up the general atmosphere at the event. These photos will be copyright-free but must bear the copyright notice ©EuroSkills 2012.

Media code of conduct

To ensure Competitors are respected during Competition times, a Code of Conduct applies. In other words, no photographing or filming of a Competitor should take place that may interfere with or hinder the performance of the Competitor in the Competition.

For the purpose of the Code of Conduct "Media" includes reporters, journalists, photographers and film crews.

All media attending the EuroSkills 2012 Competition need to be accredited and ensure that their media badge is visible at all times.

Competitors Access & Workshops Access

- Media may take photos and film from outside the Competition area without any prior approval.
- Accreditation badges must be visible at all times.
- No media can enter a Competition area during the Competition.
- No media can enter a Competition area during breaks in the Competition without the permission of the Chief Expert for that skill.
- No media can communicate with a Competitor without the permission of the Chief Expert and the compatriot Expert.
- No media should enter the "personal space" (meals or rest areas) of a Competitor without the permission of the Chief Expert and the compatriot Expert

Competitors Access Outside Workshop Area

- Any interviews with Competitors have to be organised and approved via the relevant Team Leader.
- If one needs any help in finding or addressing the Team Leader, they should contact:
 - **Florence Leeman** – PR & Press Communication for EuroSkills 2012
f.leeman@euroskills2012.be – T. +32 (0) 471 89 53 75
 - **Angelie Kaag** – Marketing & PR for WorldSkills Europe
kaag@euroskills.org – T. +31 (0) 655 75 12 87
- Any Media who do not comply with this are at risk of having their accreditation revoked.

Access to Visitors or Organisation Members

- Interviews and filming inside the event area are allowed, so long as they do not interfere with the Competition's normal procedures.
- Visitors' interviews require their previous authorization.
- All interviews to organisation and staff members should be requested to **Florence Leeman** – PR & Press Communication for EuroSkills 2012
f.leeman@euroskills2012.be – T. +32 (0) 471 89 53 75

Useful information

Communication

WorkShop Supervisors, Technical Delegates, Expert Leaders and Team Leaders, as well as the WSE and ES 2012 team, will receive mobile phones with €10 credit, which must be returned after the competition.

After this credit has been used up, each person will be responsible for recharging his mobile.

The procedure for purchasing credit will be available from the competition office, together with a list of telephone numbers.

Volunteers

Welcome Desk

A competition on this scale cannot be organised without the help of volunteers. These volunteers will be present throughout the competition site – at the "Welcome" desk for visitors, around the competition areas and in the offices. They will also move around the venue, providing information for visitors requiring assistance, etc.

Approximately 500 volunteers will be wearing a (sleeveless) red vest, which will make them easy to spot. They are there to help you, so please do not hesitate to ask them for information.

Educational Guides

Our educational guides work in education, training centres, learning centres and companies, but share a love for their profession. They will also be wearing red vests.

They will be standing in front of half of the competitions, in order to make the competitors' work accessible to the public. Their role is to help people experience the skills and become aware of all the technical aspects and challenges of the competing skills. They will also direct visitors towards CurioCity.

Workshop Supervisors/Workshop Supervisor Assistants

Our Workshop Supervisors and Workshop Supervisor Assistants will be wearing ice-blue vests and will be especially noticeable at the competition workshops, for which they are responsible.

Tourism

Tourist and other activities in the Area

Here are some suggestions of places to visit during your stay in the region. There will also be a Tourist Information desk in the Registration Area at the Event Venue if you would like to receive even more information.

Walking

What better way to discover a country than walking or cycling through it? Walking quietly through the woods will give the opportunity to encounter the varied and plentiful Belgian wild life. Cycling will enable you to discover small villages that scatter the countryside.

Royal Golf Club des Fagnes

This is definitely one of the most beautiful golf courses in Europe.
Number of holes: 18 holes, 1 golf course

Avenue de l'Hippodrome 1, 4900 Spa
info@golfdespa.be – T. +32 (0) 87 79 30 30
www.golfdespa.be

PLOPSA COO

Plopsa Coo is a vast tourist site at the foot of the famous Waterfalls of Coo, where more than 20 attractions have been arranged in the midst of nature.

Coo 4, 4970 Coo – Stavelot
info@plopsa.be – T. +32 (0) 58 42 02 02
www.plopsa.be

THERMES DE SPA

A complete facility combining the tradition of Spa's thermal spring therapies and the notion of pleasure, comfort, tranquility, companionship.

Colline d'Annette et Lubin, 4900 Spa
reservation@thermesdespa.cpm – T. +32 (0) 87 77 25 60 / T. +32 (0) 87 29 39 15
www.thermesdespa.com

CASINO DE SPA

The casino offers electronic roulette, English roulette tables, blackjack and stud poker. It has a poker room with daily cash games and sit & go.

4, Rue Royale, 4900 Spa,
info@casinodespa.be – T. +32 (0) 87 77 02 06
www.casinodespa.be

INTERESTING WEBSITES

www.spa-info.be – You can find a complete list of restaurants, hotels as well as the address of the Spa Tourist Center.

www.vdotrip.com – Guided tour of Spa in video

www.euroskills2012.be – Summary of the region

Restaurants / Snacks / Café

We strongly advise you to make your reservations needed during EuroSkills well in advance.

For a full list of restaurants, see this link www.spa-info.be

*Establishments with a 🍷 next to their name will offer you a free drink or other freebie upon presentation of a EuroSkills 2012 badge or bracelet with the purchase of a meal. Visit each establishment for information on the complete offer and rules.

At the Official EuroSkills 2012 Hotels:

"Hotel de la Source" Restaurant and Bar
Radisson Blu Palace – Bar and Brasserie "Les Saisons de Spa" 🍷
Sol Cress – four restaurants on site
Hotel Verviers/Van der Valk – Restaurant and Brasserie "L'Entrepôt" 🍷
Radisson Blu Balmoral – "L'Entre Temps" Bar and Restaurant "Entre Terre & Mer" 🍷
Restaurant Hostellerie "Le Roannay" 🍷
Sunparks - four restaurants on site

Thank you

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Thank you

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